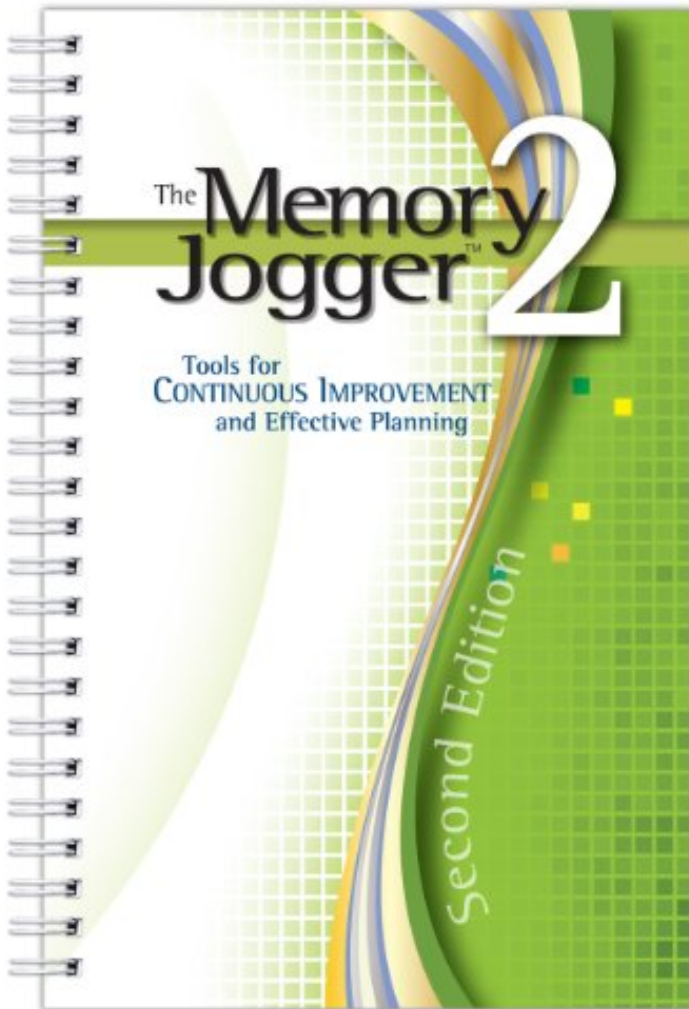


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The Memory Jogger 2 (Second Edition) (English Edition)



*Par Michael Brassard, Diane Ritter
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Hospital- Cook Childrens Health Plan- Greenville Hospital System- Hewlett-Packard- Holy Spirit Hospital - Marvin Windows and Doors- MI-LIFE- Nevada Power- PC Precision Engineering- Service Nova Scotia- Wesley Spectrum Services- Xerox

Features: 23 Valuable Management and Planning, and Quality Control Tools - New Zing Wear case study (Written by Lisa Boisvert, BCLearning.com ed by David Shields, Wal-Mart Stores, Inc.) - Expert tips - Storyboarding case study of 7-step model - Team guidelines - Tool selector chart, Quick tool finder - Fully indexed for quicker access

Tools:- Activity Network Diagram- Affinity Diagram- Brainstorming- Brainwriting- Cause Effect/Fishbone- Check Sheets- Control Charts- Data Points- Flowchart - Force Field Analysis- Histograms- Interrelationship Digraph- Matrix Diagram- Multivoting- Pareto Chart- Prioritization Matrices- Problem Solving Model- Process Capability - Radar Chart- Run Chart- Scatter Diagram- Team Guidelines- Tree Diagram- Process Decision- Program Chart- Nominal Group Technique- Zing Wear Case Study

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